

Repair Assist
When you need
experts to put right
what's gone wrong.



Our approved contractor network is ready to get the job done.



What is Repair Assist?

Repair Assist is a fully managed network of approved contractors operated by Qure Group, offering comprehensive repair and replacement services across home improvement installations, renewable energy, and construction projects.

Why Repair Assist?

With a combination of local delivery, regional support, and national oversight, Repair Assist provides scalable solutions for any situation. Our network, backed by experienced claims validation experts, ensures top-tier remedial support with guaranteed work, delivering unmatched reliability and quality.

How does it work?

Repair Assist's Approved Contractors network is committed to the highest standards, consistently focusing on customer service excellence and continuous improvement. We collaborate closely with contractors to ensure they meet evolving industry standards and deliver exceptional results in every project.

The benefits



Partners

Provides support across all UK postcodes.

Offers cost certainty via fixed pricing & robust management of remedial process.

Prevents homeowners from being exposed to rogue traders following cash settlements.

Provides a fully managed remedial service using tried and tested contractors.

Allows access to a diverse range of approved contractors for all products.

Delivers specialist remedial services (including spray foam removal).

Provides stringent cost management of projects, installations and repairs.

Delivers significant remedial capacity in ceased to trade situations.

Ensures all work is guaranteed.

Homeowners

Delivers on time, rapid and reliable support

Offers an alternative route if the consumer/ installer relationship has broken down.

Prevents homeowners from being exposed to rogue traders.

Extensive homeowner support throughout the repair or replacement process.

Offers a fully managed remedial service using approved contractors.

Allows access to a diverse range of approved contractors for all products.

Ensures all work is guaranteed.

Installers

Provides quality remedial/installation work to approved contractors.

Avoids the need to return to site to complete remedial work.

Offers an alternative remedial route if the original consumer/installer relationship has broken down.

Delivers robust management of remedial costs.

Our accreditations



Chartered Trading Standard Institute

All CTSI ADR approved bodies must meet a strict set of criteria covering expertise, independence, impartiality and conflict of interest. ADR organisations must also act impartially and operate with transparency, effectiveness, fairness and legality with ongoing audits completed by the CTSI.

ISO 27001

Conformity with ISO 27001 means that an organisation or business has put in place a system to manage risks related to the security of data owned or handled by the company, and that this system respects all the best practices and principles enshrined in this International Standard.

ISO 9001

ISO 9001 helps businesses improve services and product quality, reduce waste, lower costs and demonstrates a commitment to quality management and compliance. At the heart of ISO 9001 certification is an effective Quality Management System (QMS) that helps organisations implement consistent, effective processes every time.

Cyber Essentials

Cyber Essentials Certification demonstrates that an organisation is protecting itself by implementing the most important cyber security controls. A team of experts review the scheme at regular intervals to ensure it stays effective in the ever-evolving threat landscape.

Qure Group Ltd is an Approved Body for the provision of Alternative Dispute Resolution with the Chartered Trading Standards Institute, full details of which can be found [here](#).

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[Complaints](#)

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